



LIMITED LIFETIME WARRANTY

Effective Date

This warranty becomes effective once the order balance is paid in full.

Residential Coverage

Limited Lifetime (Original Purchaser Only)

For as long as the original purchaser owns and resides in the original installation location, Allied Shades warrants headrails, hardware, and internal mechanisms against defects in materials and workmanship under normal residential use.

Motorized Products – Five (5) Years

Motors are warranted against manufacturer defects for five (5) years from the date of original purchase.

- Motor unit replacement for manufacturer defect (Years 1–5).
- Labor and service trip charges covered for one (1) year only.
- After one (1) year, service trip fees and labor may apply.

Programming, remotes, smart home integration, battery replacement, and power supply issues are not covered unless determined to be manufacturer defects.

Installation – One (1) Year

Installation workmanship is warranted for one (1) year from installation date.

Does not cover building settling, structural movement, contractor damage, owner adjustments, tampering, reinstallation, or environmental changes affecting mounting surfaces.

Commercial Installations

All commercial, hospitality, multi-unit, and property management projects carry a one (1) year limited warranty unless otherwise stated in writing.

What Is Covered

- Defects in materials
 - Defects in workmanship
 - Manufacturer motor defects (within stated period)
 - Installation workmanship (within stated period)
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What Is Not Covered

Normal wear and tear; fading; fraying; dye lot variations; cosmetic damage; misuse; abuse; neglect; pets; children; accidents; salt air corrosion; excessive humidity; abnormal UV exposure; acts of nature; removal of safety devices; third-party repairs; products not installed by Allied Shades; relocated products.

This warranty is non-transferable and applies only to the original purchaser.

Warranty Service

To initiate a claim, contact Allied Shades at (727) 849-4477 with proof of purchase and description of issue. Products will be inspected to determine eligibility.

If covered, Allied Shades will repair or replace the defective component at its discretion. If not covered, a \$175 service trip fee plus repair costs will apply. Replacement parts do not extend the original warranty.

Limitation of Liability

This warranty is the sole remedy against Allied Shades. Allied Shades shall not be liable for incidental, indirect, or consequential damages.

Governing Law

This warranty is governed by the laws of the State of Florida. Venue shall lie in Pasco County, Florida.